

Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
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SECY/CHN/015/08NKS

C A No. Applied for
Complaint No. 310/2025

In the matter of:

AnshulComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Nishikant Ray, Counsel for The complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 26th February, 2026

Date of Order: 09th March, 2026

Order Pronounced By:- Mr. P.K. Singh, Chairman

1. The brief facts of the grievance are that the complainant applied for new electricity connection vide request no. 8007679974, 8007715336 at premises no. H. No. 1869, Second & Third Floor, Basti Julhan, Sadar Bazar, Delhi-110006. It is also his case that OP rejected his application for new connection on the grounds of "Same Address dues exists, no meter found at applied floor at site TF OK and CF required".

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CGRF (BYPL)

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The complainant also stated that the height of the building is below 15 meters and there are no dues pending on the applied building.

2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new electricity connections at premises no. 1869, Second & Third Floor, Basti Julhan, Sadar Bazar, Delhi-110006 vide request no. 8007679974, 8007715336.

Reply further submitted that the address of the complainant was inspected on 11.06.2025 and the inspection team found that the address, on which the electricity connections were sought for, does not have any kitchen. Apart from it, there were previous electricity dues against CA- 000100435303, 000100504525. It is further submitted that electricity dues are charged on property and the subsequent owner is bound to clear the dues of previous owner as upheld in various judgment including that of |K.C Ninan Judgment passed by Hon'ble Supreme Court of India.

3. The complainant refuted the contents of the reply of the respondent. It is submitted that the said property No. 1869 is total land measuring 230 sq yds in which aforesaid applied building is separate and constructed 14 sq. Yds only and not connected to other building. There are many other buildings in the plot of the said applied number building.

It is further submitted that the disconnected connection bills in the name of Loveleen vide CA No. 100435303 (First Floor) & Daulat Ram vide CA No. 100204525 (First Floor) are other building's not the applicant's.

During the hearing, OP was directed to conduct joint site visit. The complainant also filed ownership documents.

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4. Based upon the joint site visit, OP submitted that building structure is G+4 open tin-shed. As per the site visit, we found that both CA no. 100435303 and 100504525 pertains to the applicant. As per applicant CA no. 100435303 in the name of Loveleen is the sister of the applicant. CA no. 100504525 in the name of Daulat Ram is the father of the applicant. One existing meter no. 70086281 found at this premises.
5. Arguments of both the parties were heard.
6. In view of the pleadings, documents placed on record, inspection report, and submissions advanced by both parties, this Forum records the following:
1. It is an admitted position that outstanding electricity dues exist against CA Nos. 000100435303 and 000100504525 pertaining to premises bearing No. 1869, Basti Julhan, Sadar Bazar, Delhi.
 2. The complainant has sought grant of fresh electricity connections at the same property number by asserting that the applied portion is separate and independent. However, the material on record does not conclusively establish that the applied premise is legally and structurally distinct from the premises against which arrears are outstanding.
 3. The dues in question pertain to close family members of the complainant and relate to the same numbered property. The complainant has failed to demonstrate absence of continuity of occupation or beneficial use.
 4. It is settled law that a distribution licensee is entitled to insist upon clearance of electricity dues attached to the premises prior to sanctioning a fresh connection, as recognized by the Hon'ble Supreme Court in *K.C. Ninan v. Kerala State Electricity Board*.
 5. The applicable Supply Code empowers the Respondent to withhold a new connection where arrears in respect of the premises remain unpaid.

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Accordingly, this Forum finds no illegality or deficiency in service on the part of the Respondent in rejecting the complainant's application for new electricity connection.


ORDER

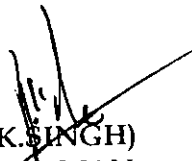
The complaint is hereby dismissed. The Respondent is justified in declining grant of fresh electricity connection to the complainant at premises No. 1869, Basti Julhan, Sadar Bazar, Delhi, until the outstanding dues against the said property are cleared in accordance with law.

OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN

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